

## Important Notice regarding the novel coronavirus (2019-nCoV)

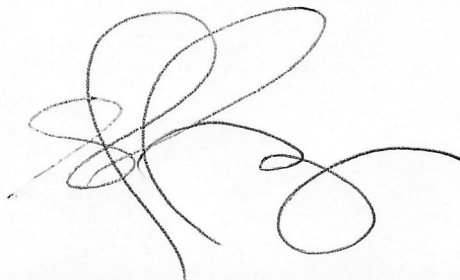
Embrace orthodontists put the health and safety of our patients and staff as our top priority. We take infection control very seriously; with this we are monitoring the current situation regarding the development of the Coronavirus (COVID-19) outbreak closely.

We want to assure our patients we will **remain open and will not be closing our offices unless it is mandated by Federal, State, local government or by our associations (Australian Dental Association, Australian Association of Orthodontists, or affiliates).**

Embrace already uphold the highest clinical infection control standards across our practices, however the following extra precautions are in place to prevent the spread of the virus while in both practices:

1. If you, or anyone you live with, has a fever, cough, chills, flu-like symptoms or have recently travelled to a high- risk area such as China, Italy, Iran or South Korea or please contact reception to reschedule.
2. If you have returned from other countries identified as high risk within the last 14 days, we also ask that you please reschedule your appointment to help reduce the risk of infection to other patients and our staff.
3. If you, family members or loved ones with whom you are in close contact with are immunocompromised or elderly, and you feel it appropriate to reschedule for any reason please contact our office.
4. Practice suitable cough/ sneeze etiquette by keeping away from other people, using disposable tissues or clothing (e.g. into your elbow), disposing of the tissues and cleaning your hands afterwards.
5. We have implemented an additional disinfecting policy for all areas of the office at increased frequency. This includes all areas of the reception, waiting areas and clinical areas.
6. A dedicated wash station has been set up for all patients to wash their hands upon entering the office, you will be asked to wash your hands before and after each appointment.
7. If possible, we will ask that only scheduled patients be allowed back into treatment areas. Please avoid bringing non-essential people to appointments.
8. If you develop respiratory symptoms or fever, please call healthdirect on 1800 022 222 and seek medical assistance

If you are unsure about what to do or have any concerns regarding your future appointments, please contact us. We appreciate your co-operation and continued support during this unprecedented time.



***Dr. Spiro Pazios and the team at Embrace Orthodontists***